

# so you want to work at *Zingerman's*?






## 6 traits of a successful zcob staff member

1. Passion for great food and great service.
2. Enthusiastic and engaging personality.
3. Inspires self and others to work effectively as part of a team.
4. Self-motivated, hard working and results oriented.
5. Attention to detail and accuracy.
6. High level of interest in continuous learning.

## job openings as of July 7, 2010

  <p>Sells full flavored, traditionally made food</p> <p>422 Detroit St. Ann Arbor, MI 48104 <a href="http://www.zingermansdeli.com">www.zingermansdeli.com</a></p>	<p><b><u>Front of the House Runner/Busser – FT, Flexible Hours, Weekends</u></b> Delivers food to guests and regularly checks back with guests after delivery of food. Clears dishes from tables/dining areas. Directs guests to seating areas, washrooms, Deli. Makes brewed coffee. Passionate about great food/great service. Experience in customer service and/or food service/hospitality industry.</p> <p><b><u>Retail Sales - FT, Hourly, Weekends and Holidays</u></b> Sells retail deli products, provides excellent customer service, creates/maintains displays, assists with stocking supplies, operates cash register, completes education on all retail products. Able to work a flexible schedule including weekends and holidays.</p> <p><b><u>Line Cooks – FT, Day and Night Shifts, 2pm-10pm or 6am-2pm, Weekends</u></b> Prepares deli menu items to meet quality, portion and time standards, maintains line cleanliness/sanitation and gives great service to internal/external guests. Minimum of 2 years of food prep experience.</p> <p><b><u>Purchasing Operations Supervisor – FT, Hourly</u></b> Works closely with Deli managers/buyers to maximize purchasing efficiencies. Manages all warehouse spaces to efficiently and safely store product. Assists Porter with receiving during peak times. Resolves supplier invoice and discrepancy issues. Supervises porters. Maintains strong relationships with vendors. Conducts inventory counts one Sunday/month. Purchasing/receiving experience, preferably in a specialty food service industry.</p>
 <p>Provides training and consulting services</p> <p>415 Detroit St. Ann Arbor, MI 48104 <a href="http://www.zingtrain.com">www.zingtrain.com</a></p>	<p><b>We currently do not have any openings at Zing Train.</b></p>
 <p>Bakes artisan bread and pastries, using exceptional ingredients</p> <p>3711 Plaza Dr. Ann Arbor, MI 48108 <a href="http://www.zingermansbakehouse.com">www.zingermansbakehouse.com</a></p>	<p><b><u>Pastry Dishwasher - PT, 9am-5pm, Weekends a must</u></b> Loads and unloads dish washing machine, maintains 3 compartment sink, cleans out drains and drain covers, mops floor in pastry area. Able to stand for long periods of time and lift 50 pounds. One year of kitchen experience preferred.</p> <p><b><u>Pastry Baker – FT, Days, 9am-6pm, Weekends a must</u></b> Mixes and bakes quick breads. Laminates and assembles croissants/Danish. Sorts and boxes 1500 to 2500 pieces of pastry a day. Expedites orders to drivers. Must be organized and have high level of energy. Able to stand for long periods of time and lift 50 pounds.</p> <p><b><u>Accounting Assistant – PT, M-W-F, 24 Hours/week</u></b> Works closely with Accountant to perform A/P, A/R, reconcile cash, customer credit references, reconcile bank statements, intercompany billings, bank deposits, and month-end activities. Must have 2 years of accounting experience. Associates Degree in Accounting and Peachtree experience preferred.</p>

For more information: visit a business, contact Human Resources (HR) at (734) 668-4662, or send a resume to [jobs@zingermans.com](mailto:jobs@zingermans.com) with the position title you are interested in the subject line. Our current job openings with job descriptions are also posted at [www.zingermanscommunity.com/jobs](http://www.zingermanscommunity.com/jobs)

 <p>Makes and Sells Full-flavored, delicious candy bars</p> <p>3711 Plaza Dr. Ann Arbor, MI 48108 <a href="http://www.zingermanscandy.com">www.zingermanscandy.com</a></p>	<p>We currently do not have any openings at Zingerman's Candy Manufactory.</p>
 <p>Roasts and wholesales small batches of single estate coffee beans</p> <p>3723 Plaza Drive #5 Ann Arbor, MI 48108 <a href="http://www.zingermanscoffee.com">www.zingermanscoffee.com</a></p>	<p>We currently do not have any openings at Zingerman's Coffee Company.</p>
 <p>Provides fresh cheese and gelato</p> <p>3723 Plaza Drive Ann Arbor, MI 48108 <a href="http://www.zingermanscreamery.com">www.zingermanscreamery.com</a></p>	<p><b><u>Farmers Market Retail Sales – PT, Seasonal</u></b> Coordinates display at Farmers Market. Provides excellent service to guests to provide knowledge about Creamery products and can actively and effectively sell the products.</p>
 <p>Serves really good regional American food</p> <p>2501 Jackson Ave Ann Arbor, MI 48103 <a href="http://www.zingermansroadhouse.com">www.zingermansroadhouse.com</a></p>	<p><b><u>Front of House Floor Supervisor – PT, Days/Evenings, Weekends a must – Internal Candidate Preferred</u></b> Assists front of the house Floor Manager with supervising front of the house staff and checkouts. Greets guests and speaks knowledgeably about all menu items. Able to prepare speciality beverages. Leads staff in cleaning/maintaining all front of the house areas. Strong interpersonal skills. Experience in high-end service environments.</p> <p><b><u>Sous Chef – FT, Flexible Schedule, Weekends required</u></b> Prepares and cooks food in a high-volume, full-service kitchen. Provides leadership, generates energy &amp; enthusiasm and inspires co-workers to work effectively as a team. Forecasts sales and controls food/labor costs. Works efficiently under stressful conditions. Two years supervisory experience in the food industry. Holidays, weekends, evenings &amp; other "peak periods" are required.</p> <p><b><u>Line Cooks - FT, Weekends required</u></b> Prepares and cooks food according to the Roadhouse standards. Ensures that all food meets quality and presentation standards. Maintains proper station set up and pristine work area. Two-three years cooking experience in a variety of kitchens including both high-end environments and numbers oriented chains.</p> <p><b><u>Roadshow Sales - PT-FT, Early mornings and weekends a must</u></b> Greets all guests (drive up, walk up and phone) politely and enthusiastically, takes orders, handles food/drink production, and cash handling. Tastes and learns about all Roadshow products as well as the Roadhouse dining room/kitchen procedures. Able to work in all kinds of weather. Can safely lift 50 lbs and stand for long periods of time. Barista experience preferred.</p>
 <p>Provides Marketing &amp; Graphics, Finance, HR and IT Services to the ZCoB</p> <p>3756 Plaza Drive Ann Arbor, MI 48108 <a href="http://www.zingermans.com">www.zingermans.com</a></p>	<p><b><u>Payroll/Benefits Analyst - FT</u></b> Processes payroll including time/attendance and meets reporting needs for multi-business, 500+ employee organization. Administers 401k and benefits. Will play key role in processing documentation/improvement efforts. Experience Requirements: Minimum of 3+ years automated payroll processing with mid-size employer, 2 years reporting (Crystal reports a plus), 2 years benefit administration, and process re-engineering. Associates or Bachelors degree or equivalent. Willing to work evenings and/or weekends as part of work schedule.</p> <p><b><u>HR Analyst – Temporary from Mid-August through Mid-January, FT hours, Hourly</u></b> Coordinates recruiting efforts across ZCoB, processes unemployment claims, maintains HR Microsite, administers ZXI program, administers ESL program, HR compliance, administers Shoes for Crews program, performs other administrative duties, and assists HR department as needed. Excellent customer service and computer skills required. Minimum 3 years of HR experience, Associates or Bachelors Degree in HR, Business or related field.</p>

**Zingerman's is an Equal Opportunity Employer**

*Zingerman's*

**mail order**

Sells Zingerman's food on the web, by phone or mail and ships Zingerman's food across the US

620 Phoenix Drive  
Ann Arbor, MI 48108

[www.zingermans.com](http://www.zingermans.com)

We currently do not have any openings at Zingerman's Mail Order.

*6 steps to getting hired at  
zingerman's community of businesses (zcob)*

1. Submit a completed application/resume to a manager in a business or HR
2. Standby for an invitation to interview
3. If invited, participate in an initial interview
4. If invited, participate in a second interview and provide references
5. If selected, work a trial shift (you will be paid for this time)
6. If offered, accept the job and schedule a start date!

*If you are not selected for an interview or to fill a specific position you have expressed interest in, your resume will remain on file for 90 days.*