

# so you want to work at *Zingerman's* ?






## 6 traits of a successful zcob staff member

1. Passion for great food and great service.
2. Enthusiastic and engaging personality.
3. Inspires self and others to work effectively as part of a team.
4. Self-motivated, hard working and results oriented.
5. Attention to detail and accuracy.
6. High level of interest in continuous learning.

## job openings as of September 8, 2010

 <p>Sells full flavored, traditionally made food</p> <p>422 Detroit St. Ann Arbor, MI 48104 <a href="http://www.zingermansdeli.com">www.zingermansdeli.com</a></p>	<p><b><u>Front of the House Runner/Busser – FT, Flexible Hours, Weekends</u></b> Delivers food to guests and regularly checks back with guests after delivery of food. Clears dishes from tables/dining areas. Directs guests to seating areas, washrooms, Deli. Makes brewed coffee. Passionate about great food/great service. Experience in customer service and/or food service/hospitality industry.</p> <p><b><u>Retail Sales - FT, Hourly, Weekends and Holidays</u></b> Sells retail deli products, provides excellent customer service, creates/maintains displays, assists with stocking supplies, operates cash register, completes education on all retail products. Able to work a flexible schedule including weekends and holidays.</p> <p><b><u>Catering Cook-FT</u></b> Prepares food on outdoor oven or grill at Catering events. Passionate about cooking and giving great service. Strong communication skills. 3-5 years cooking experience. Able to lift and carry up to 50 pounds.</p> <p><b><u>Catering Delivery Staff-FT</u></b> Delivers food using catering van. Promotes Catering business. Can read map and follow directions. Experience working with food and/or delivery. Valid Driver's License with a good to perfect driving record and no license restrictions required.</p>
 <p>Provides training and consulting services</p> <p>415 Detroit St. Ann Arbor, MI 48104 <a href="http://www.zingtrain.com">www.zingtrain.com</a></p>	<p>We currently do not have any openings at Zing Train.</p>
 <p>Bakes artisan bread and pastries, using exceptional ingredients</p> <p>3711 Plaza Dr. Ann Arbor, MI 48108 <a href="http://www.zingermansbakehouse.com">www.zingermansbakehouse.com</a></p>	<p><b><u>Product Demonstrator-PT, Weekends, Occasional Weekdays</u></b> Sell and sample some of this country's best artisan breads and pastries within the Zingerman's Community of Businesses and other wholesale customers.</p> <p><b><u>Retail Sales-FT, Weekends a must</u></b> Sells artisan breads and pastries. Effectively merchandises and markets our products. Willingness and ability to learn operational procedures including DOR, store opening/closing procedures, cash operations and inventory. Excellent customer service skills a must.</p> <p><b><u>Pastry Packaging-FT, 5pm-1am, Weekends a must</u></b> Likes to make things look attractive. Excellent attention to detail. Enjoys repetition. Comfortable standing for long periods of time. Able to lift 50 pounds repeatedly.</p> <p><b><u>Dishwasher, FT, 8am-4pm, Weekends a must</u></b> Washes all the pots, pans, sheet trays, and utensils. Keeps dish room tidy &amp; clean. 1 year kitchen experience required.</p> <p><b><u>Bakery Production Manager-FT</u></b> Runs a 24-hour bread production department. Leads 3 assistant managers. Experience in annual planning &amp; budget preparation. Five years baking &amp; management experience.</p>
 <p>Makes and Sells Full-flavored, delicious candy bars</p> <p>3711 Plaza Dr. Ann Arbor, MI 48108 <a href="http://www.zingermanscandy.com">www.zingermanscandy.com</a></p>	<p>We currently do not have any openings at Zingerman's Candy Manufactory.</p>

For more information: visit a business, contact Human Resources (HR) at (734) 668-4662, or send a resume to [jobs@zingermans.com](mailto:jobs@zingermans.com) with the position title you are interested in the subject line. Our current job openings with job descriptions are also posted at [www.zingermanscommunity.com/jobs](http://www.zingermanscommunity.com/jobs)

 <p>Roasts and wholesales small batches of single estate coffee beans</p> <p>3723 Plaza Drive #5 Ann Arbor, MI 48108 <a href="http://www.zingermanscoffee.com">www.zingermanscoffee.com</a></p>	<p>We currently do not have any openings at Zingerman's Coffee Company.</p>
 <p>Provides fresh cheese and gelato</p> <p>3723 Plaza Drive Ann Arbor, MI 48108 <a href="http://www.zingermanscreamery.com">www.zingermanscreamery.com</a></p>	<p><b>Farmers Market / Retail Sales-PT</b> Sells Creamery products at local farmers markets and in cheese shop. Transports product from Creamery to Markets. Sets up/takes down display for farmers markets. Able to lift 30 pounds. Previous cash handling experience. Previous experience in food retail sales.</p>
 <p>Serves really good regional American food</p> <p>2501 Jackson Ave Ann Arbor, MI 48103 <a href="http://www.zingermansroadhouse.com">www.zingermansroadhouse.com</a></p>	<p><b><u>Front of House Floor Supervisor – PT, Days/Evenings, Weekends a must – Internal Candidate Preferred</u></b> Assists front of the house Floor Manager with supervising front of the house staff and checkouts. Greets guests and speaks knowledgeably about all menu items. Able to prepare specialty beverages. Leads staff in cleaning/maintaining all front of the house areas. Strong interpersonal skills. Experience in high-end service environments.</p> <p><b><u>Sous Chef – FT, Flexible Schedule, Weekends required</u></b> Prepares and cooks food in a high-volume, full-service kitchen. Provides leadership, generates energy &amp; enthusiasm and inspires co-workers to work effectively as a team. Forecasts sales and controls food/labor costs. Works efficiently under stressful conditions. Two years supervisory experience in the food industry. Holidays, weekends, evenings &amp; other "peak periods" are required.</p> <p><b><u>Breakfast Server – PT/FT, Early Mornings, weekends and holidays a must</u></b> Provides excellent service to guests, assists guests in menu selection, delivers guests orders with high accuracy, prepares specialty beverages, cleans and maintains work area and dining room. Ability to stand, walk, bend and stoop for the duration of shift. 2 years experience required.</p> <p><b><u>Host/Door Runner – PT/FT</u></b> Greets and seats guests politely and enthusiastically, maintains reservation book and waiting list, takes to-go orders over telephone, cleans/maintains host area and front of the house, and assists service director as needed. Uses OpenTable online reservation system. Able to stand for long periods.</p>
 <p>Provides Marketing &amp; Graphics, Finance, HR and IT Services to the ZCoB</p> <p>3756 Plaza Drive Ann Arbor, MI 48108 <a href="http://www.zingermans.com">www.zingermans.com</a></p>	<p>We currently do not have any openings at Zingerman's Service Network.</p>
 <p>Sells Zingerman's food on the web, by phone or mail and ships Zingerman's food across the US</p> <p>620 Phoenix Drive Ann Arbor, MI 48108 <a href="http://www.zingermans.com">www.zingermans.com</a></p>	<p>We currently do not have any openings at Zingerman's Mail Order.</p>

*6 steps to getting hired at  
zingerman's community of businesses (zcob)*

1. Submit a completed application/resume to a manager in a business or HR
2. Standby for an invitation to interview
3. If invited, participate in an initial interview
4. If invited, participate in a second interview and provide references
5. If selected, work a trial shift (you will be paid for this time)
6. If offered, accept the job and schedule a start date!

**Zingerman's is an Equal Opportunity Employer**

***If you are not selected for an interview or to fill a specific position you have expressed interest in, your resume will remain on file for 90 days.***